



Presentation in Pafos for Safer Internet

In collaboration with the Ministry of Education and Culture, CYTA, the Cyprus Police and CNTI a presentation was organized for schools around the Pafos area.

The event took place on the 8th of March 2010, from 9.30 am to 12.00 pm. Participants in this event were teachers and students from different gymnasiums from the Pafos area. It is estimated that the participants reached around 250 people.

Presenters were the following:

Charalambos Charalambous - CYTA

Markos Nikolettis – Cyber Crime Unit of the Cyprus Police

Georgina Shitta – Cyberethics coordinator

Yiannis Laouris – CNTI president

After the presentations, followed a very lively discussion with Mr. Laouri as a coordinator of the discussions that took place. The teachers and students had the chance to express their opinions and views of the subject but also have their questions answered by the experts.

Our thanks to the Management of the Makariou C' school for the organization and hospitality.



Highlights

03-05/03/2010

Cyprus Pedagogical Institute and the Pestalozzi program organized a workshop for teachers and the Pestalozzi program participants. CNTI participated by presenting the project and the dangers of the Internet.

07/04/2010

Morning TV show 7 10 at CyBC1, hosted our CNTI representative and discussed about safer Internet issues and the Cyberethics project.

12/04/2010

Morning show with Pari Potamiti at CyBC radio. Our CNTI representative discussed about the recent cases in the media and the Cyberethics cause.

26/04/2010

The Helpline coordinator was interviewed regarding the activities of CyberEthics and informed the public about basic safety issues at radio Pafos.

10/05/2010

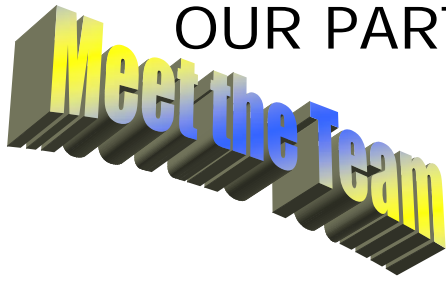
The Helpline coordinator was interviewed regarding the activities of CyberEthics and informed the public about basic safety issues at NTV.

08/06/2010

Presentation to Monovoliko Primary School of the services which CyberEthics offers to the public and basic principles of Internet safety.

23/06/2010

The women's organization POGO organized an event due to the 1st of June with theme the sexual exploitation of children, our Helpline coordinator participated in this event as a speaker.



OUR PARTNERS & Associated Partners

In this part of the issue we present one or two of our partners or associated partners.

The next issue will shift focus to another part of our team. Take a moment to familiarize yourself with our unique yet symbiotic missions. Our strength comes from our diversity and the rich history each of us bring to the collaboration.

FOCUS ON

Microsoft Cyprus

Microsoft Cyprus organized the Innovative Education Forum 2010, which was held at Hilton Park Hotel, Nicosia on June 24th, 2010 with honorable speakers Mrs. Androulla Vassiliou, EU Commissioner and Dr. Andreas Demetriou, Minister of Education and Culture.

Technological innovation and the Internet have reshaped the way that we access and consume knowledge, thus creating higher expectations from new generations. Beyond the basic skills required, Information Society demands collaboration, communication, information management and critical thinking abilities.

The purpose of the event was to highlight the role of education in developing these abilities, their correlation with economic development and the general impact on Cyprus.

The day was concluded with a discussion panel that was facilitated by Mr. Chrysanthos Tsouroullis, Journalist, with the participation of Dr. Andreas Demetriou, Minister of Education and Culture, Professor Stavros Zenios, Rector of the University of Cyprus, Mr. Michalis Sarris, former Minister of Finance, Mr. Costas Agrotis, Chairman of the Cyprus Computer Society and Director of Information Technology Services and Professor Elpida Keravnou – Papailiou, President of the Governing Board, Cyprus University of Technology.

FOCUS ON

Women's Movement - POGO

The Women's Movement of POGO, aims to struggle to expand the achievements of women to achieve full and effective equality between the sexes. Has a duty to examine, record and inform women of Cyprus about who really struggle with the women's movement and achieve victories for women.

In 2010 the movement completed 60 years of life and action games. In light of this significant anniversary, they are still more responsible towards the women of our country. The 60 year old history of the movement, recording struggles for freedom and democracy, the contribution to employment and other races of our nation requires to continue to be the same race track.

For the women's movement POGO all the above mean intensive effort to:

- Reduction of unemployment for women with specific control measures
- Equal pay for equal work.
- Equal treatment for men and women in employment, vocational education, training and career advancement.
- Equal treatment in occupational social security schemes.
- Monitoring mechanisms, monitoring and enforcement of laws with sufficient staffing and upgrade them to become more efficient, and making additional positive measures governments and a lot more.

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CyberEthics News

Insafe Meeting

Tacking mobile technology and working effectively with children and young people

Insafe staff members from 30 European countries have been in Stockholm from Wednesday 9th to 11th of June at their quarterly training meeting to ensure that they have the very latest information on issues of vital concern to young people online.

The intended outcomes of this meeting were:

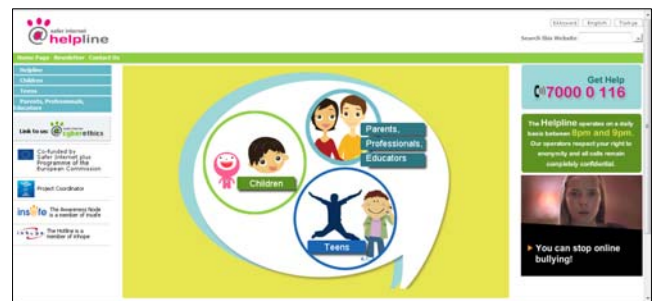
1. To produce a network wide strategy for addressing mobile issues.
2. To establish guidance around the use of mobile devices by children and young people and to define the risks associated with their use.
3. To provide examples of best practice on the positive use of mobile devices.
4. To establish a set of network wide standards for working with youth panels.
5. To provide participants with a more detailed understanding of the digital storytelling approach to online safety awareness raising.
6. To provide opportunities for network members to share good practice.

Cyprus participated with two representatives, Mr. Laouris from CNTI and Mrs. Thrasou from the Cyprus Pedagogical Institute.

Mrs. Thrasou said that one of their main duties as part of the Educational Technology Department of the Cyprus Pedagogical Institute (Ministry of Education and Culture) is to develop extensive material for children and teenagers as well as lesson plans and curricula for educators. She talked about their approach to developing positive content as well as an introduction to the use of mobile devices for learning in general.

Safer Internet Helpline

The Helpline has been officially fully operational since the 6th of July, 2009. A trilingual website has also been developed and was completed in May, 2009; however a series of upgrades ensued in order to provide better quality information and services. The website is currently in its final form.



A series of training sessions were run in April and May in order to ensure that the operators were fully familiar with their duties and the guidelines that they would have to follow when operating the Helpline. One operator also participated in a two-day training conference in Warsaw, Poland, and acquired further knowledge regarding the activities and methods of other European Helplines.

As of November 2009, the Helpline now offers the capability for the public to communicate with the operators (between 8pm-9pm) by phone and via a chat widget on the Helpline's homepage. This was implemented after being informed during past conferences that the majority of Helpline reports and counseling actually take place through forums and chat applications as opposed to the telephone.

The Helpline currently operates **7 days a week** between the hours of **8pm-9pm** and is run by a team of 7 individuals.

The Helpline's number is **7000 0116**. A complementary trilingual website has been designed and is online at the URL www.helpline.cyberethics.info.

Mr. Laouris introduced the concept of mobile learning as a "paradigm shift," which brings educational institutions, young people and IT under one umbrella both from the perspective of new opportunities as well as new threads. Following a quick helicopter view of how European, American and international groups as well as his own team in Cyprus are pioneering in the field, he will try to shift the focus on the one hand on risks and new types of threads and on the other hand on the challenges faced by the Insafe community with regard to developing new strategies, positive content, new awareness and informative and technological tools to continue contributing towards safer internet environments.



**For more news please
visit our website at**

www.cyberethics.info

European News

Telecoms: new measures to counter data roaming bill shocks from 1 July; lower roaming call price caps

From 1 July 2010 consumers no longer need to worry about accidentally running up huge bills when they connect to the internet using mobile networks via a phone or computer when abroad in the EU. Thanks to the EU's roaming rules, from 1st July travellers' data-roaming limit will be automatically set at €0 excluding VAT (unless they have chosen another limit - higher or lower). Operators will have to send users a warning when they reach 80% of their data-roaming bill limit. The operator will have to cut off the mobile internet connection once the limit has been reached, unless the customer has indicated they want to continue data roaming that particular month. In addition, maximum wholesale prices for data roaming will fall from €1 to 80 cents per MegaByte. The maximum price for making a roaming call will be cut to 39 cents per minute (excluding VAT), instead of the current 43 cents, while receiving a call will cost a maximum of 15 cents per minute (excluding VAT), instead of 19 cents. The cost of making and receiving calls when abroad in the EU will now be 73% cheaper than in 2005, when the EU first started to tackle excessive roaming charges ([IP/05/901](#)).

Commission Vice-President for the Digital Agenda Neelie Kroes said: "There will be no more bill shocks for tourists or business travelers surfing the internet with smart phones or laptops while in another EU country. The EU is also cutting the cost of roaming calls for travelers. I am determined to make the EU's telecoms markets more competitive."

Data roaming

The EU's 2009 [Roaming Regulation \(N° 544/2009\)](#) required mobile operators to offer their customers, as of March 2010 ([IP/10/215](#)), the possibility to set their own monthly cut-off price limit for data roaming via mobile phone or a computer. From 1st July 2010, if

European News

Digital Agenda: Commissioner Kroes welcomes mobile operators' work on child safety; calls for more effort to raise parents' awareness

European Commission Vice-President for the Digital Agenda Neelie Kroes has welcomed progress made by mobile phone operators on their work to keep children safe while using mobile phones, but urged operators to raise parents' awareness of new potential risks children face when using smart phones (such as easier access to adult content on the internet). A report just published by the GSM Association, the trade body of the mobile phone industry, shows that 91 companies are putting in place at national level the measures agreed in a Europe-wide voluntary agreement brokered by the European Commission in 2007 (see [IP/07/139](#)). National self-regulatory codes based on the European framework now exist in 25 Member States, which means that 96% of all EU mobile subscribers are benefitting from this agreement.

Neelie Kroes, EU Commissioner for the Digital Agenda said "Keeping young people safe online is a key commitment of the Digital Agenda for Europe, which is why I welcome today's report which demonstrates that the mobile phone companies are taking their responsibilities seriously. However, I call on the mobile industry to make sure that people of all ages fully understand the risks, and where to find help, as parents are often not as tuned into the latest developments in mobile phones as the younger generation."

A new report of the mobile industry shows that impressive progress has been made by the 83 mobile operators signed up to the "European Framework for Safer Mobile Use by Younger Teenagers and Children" brokered by the Commission in February 2007. These operators cover 96% of all EU mobile customers. 8 further companies have also signed up to a national code of conduct.

Overall, mobile operators have made good progress on the four areas of action identified in the 2007 code:

- Operators have put in place measures to

customers have not chosen a different cut-off level, operators will have to impose a monthly default cut-off for data roaming of €50 excluding VAT. For non-eurozone countries, the amount will be calculated based on the exchange rate published in the EU's Official Journal as of 1 June 2010. These measures mean that users will no longer receive massive bills (potentially thousands of Euros) because they downloaded music or watched videos on their phones or computers while in another Member State without being aware of the cost. As an example of the problem, in 2009, a German traveler downloading a TV programme while roaming in France faced a bill of no less than €16 000. In another recent example, a UK student was reported as receiving a bill of almost €9 000 for data roaming during a single month while studying abroad.

Under the Regulation, operators must send their customers a message informing them about the data roaming tariffs every time they enter another EU country. Operators must also send customers a warning alert once they have reached 80% of their specified limit. Messages can be sent by text message, e-mail or with a pop-up window on computer screens, whichever way the operator chooses and according to the device being used.

In addition, the maximum wholesale prices for data roaming allowed under the Roaming Regulation are cut as of 1st July from 1 euro to 80 cents per MegaByte (MB) of information uploaded or downloaded. Next year, the price will fall further to 50 cents per MB.

Read more from the European Commission website : <http://europa.eu/rapid/pressReleasesAction.do?reference=IP/10/843&format=HTML&aged=0&language=EN&guiLanguage=en>



Call at 7000 0116 for help
www.helpline.cyberethics.info

control children's access to adult content. For example, Latvian mobile operators carry out age-checks at the point of sale and allow parents to block internet access on their children's phone free of charge.

- Operators are also working to classify commercial content available on mobile phones. Italian mobile operators use color coded-icons to show if content is acceptable for all, targeted at children or should be viewed in the presence of an adult, or whether it is adult-only content.
- Various mobile operators produce educational material and run awareness campaigns about safer mobile use. UK mobile operators have developed stand alone websites on this subject and produced guides, pledge cards, DVDs and brochures. Maltese operators provide free and 24 hour help lines to give advice.
- Czech and Slovak mobile operators are working to fight illegal content on mobile networks and block access to websites with illegal content.

Read more from the European Commission website :

<http://europa.eu/rapid/pressReleasesAction.do?reference=IP/10/704&format=HTML&aged=0&language=EN&guiLanguage=nl>



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Our



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Our Partners.....



CYTA

Is a corporate body established in Cyprus by Law and is responsible for the provision, maintenance and development of telecommunications facilities, both local and overseas.



Ministry of Education and Culture – Cyprus Pedagogical Institute

A government organisation responsible for doing development trainings in all parts of the Educational system of Cyprus as well as to the general public.



The Olive Branch

A Turkish Cypriot organization who facilitates in the North of the island. This organisation is responsible for the promotional activities for the Safer Internet programme in North Cyprus.



Pancyprrian Coordinating Committee for the Protection & Welfare of Children

was formed in 1994 by the District Committees working on children's issues since 1979, with the aim to coordinate all district and national activities.



C.N.T.I., Cyprus

Established in 1992 by a team of repatriated Cypriot scientists, the Cyprus Neuroscience & Technology Institute has a future-oriented ideology. It conducts projects in areas related to the human brain and learning, technology and social change, global society, conflict transformation and global peace.

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