# Iceland Insafe Training Meeting

The Insafe network organised the Iceland training meeting at Reykjavik between the 30th of November and the 2nd of December 2009.

The meeting focused on the theme: **Internet safety in schools: curriculum, teacher training and Internet education.**

Cyprus participated with great success in this event with two members of the Cyprus Safer Internet centre Mr. Yiannis Laouris from CNTI and Mrs. Anastasia Economou from the Cyprus Pedagogical Institute.

Other specific issues that were discussed were: *Reaching children under the age of 11. Examples of best practice and strategies and approaches that work. Overview of resources for older pupils. What's available? How to get national validation?, Effective ways to empower teachers, Privacy: Effective campaigns: What do we have that works effectively,* Privacy: The industry perspective: *How can industry support Insafe actions?, Privacy: On the Identity Trail: Understanding the Importance and Impact of Anonymity and Authentication in a Networked Society.*

The results of this event were to strengthen the relations between the countries and exchange best practices on issues related with teaching Internet safety and on privacy issues.
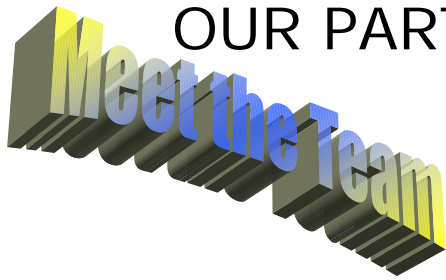
- The Association for the Prevention and handling of violence in the family in collaboration with the Cyprus Family Planning Association and the Pancyprian Parents Association are organizing educational seminars to parents and teachers throughout Cyprus. The theme of these seminars is 'Parents and Educators against violence'. In this context the organizers are promoting the Cyberethics project issues related with violence such as cyberbullying while providing the guests with leaflets and other promotional materials.

- Youth e-safety Panel : Two of our Youth Panel members and one accompanied teacher, participated in the Youth e-safety panel in Luxembourg on the 20-21 of October 2009.

- On the 22 and 23 October the Safer Internet Forum took place in Luxembourg, Its main theme was "Promoting online safety in schools". The Forum was open for stakeholders from NGOs, governments, researchers, industry representatives, including Internet Service Providers, mobile network operators, social networking sites, and software developers. The Cyprus Safer Internet Center participated with four members. Read more at: http://ec.europa.eu/information_society/activities/sip/events/forum/forum_oct_2009/index_en.htm

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# OUR PARTNERS & Associated Partners

In this part of the issue we present two of our partners or associated partners.
The next issue will shift focus to another part of our team. Take a moment to familiarize yourself with our unique yet symbiotic missions. Our strength comes from our diversity and the rich history each of us bring to the collaboration.

## FOCUS ON

**Association for the Prevention and Handling of Violence in the Family**

The Association for the Prevention and Handling of Violence in the Family aims to provide information to people dealing with domestic violence issues as well as enhancing public awareness regarding this important social problem.

The Crisis Center Phone Line **1440** is free of charge. The phone line operates daily from 9:00 am until 10:00 pm. During holidays and weekends the emergency Hotline operates on a 24-hour basis. The Crisis Center is constituted by scientific personnel (psychologists and a social worker) trained in crisis intervention, listening and referral techniques. At the Crisis Center, they provide psychological support, information and briefing to victims, regarding their rights, possibilities and options they have. They also provide information about other services and cooperate with other services that deal with problems of domestic violence. In 2006 the Crisis Center handled 626 cases.

Visit them at:
http://www.domviolence.org.cy/?lang=EN&catID=-1

**Visit our Website**

**www.cyberethics.info**

report illegal or annoying uses on the internet at **SafenetCY** or call our Hotline (22 67 47 47

SafenetCY @ **Hotline**

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# CyberEthics News

## Insafe Training Meeting

The Insafe training meeting took place in Luxembourg on the 19th to the 20th of October 2009.

The main topics of this meeting were about the new Insafe web portal, Helplines and Web3.0.

Further training was made done with subjects like:

1. **Web 3.0? Online Safety 3.0:** Are we reflecting the fast changing landscape of the internet and the way it is used by children and young people in our educational messages? Do we need to take a fresh look at what we do and how we do it? The aim is to pinpoint potential areas of focus for the forthcoming call for proposals and align coordination of Helplines and youth panels.

2. **Helplines: Young people's participation in the running of a Helpline:** Good practice from the helplines of the network: the different ways to involve young people (peer-to-peer counselling, participation in promotion, advisory role) and to ensure their feedback is taken into account

3. **Helplines:** How do helplines keep up to date with current trends and issues? How do they ensure that they are well publicised? Most importantly, how do we know that they are effective? An opportunity to reflect on best practice and to consider some of the issues that nodes face in this area.

4. New Insafe portal, Insafe Community

## Safer Internet Helpline

The Helpline has been officially fully operational since the 6th of July, 2009. A trilingual website has also been developed and was completed in May, 2009; however a series of upgrades ensued in order to provide better quality information and services. The website is currently in its final form.



A series of training sessions were run in April and May in order to ensure that the operators were fully familiar with their duties and the guidelines that they would have to follow when operating the Helpline. One operator also participated in a two-day training conference in Warsaw, Poland, and acquired further knowledge regarding the activities and methods of other European Helplines.

The Helpline currently operates **7 days a week** between the hours of **8pm-9pm** and is run by a team of 7 individuals. The Helpline's number is **7000 0116**. A complementary trilingual website has been designed and is online at the URL www.helpline.cyberethics.info.

# European News

**".eu" internet domain now available in all EU languages**

*From today, European citizens, businesses and organisations can register .eu website names using characters from all 23 official languages of the European Union. This means that registrants, for example, can use Greek or Cyrillic names like www.διαδίκτυο.eu or www.роуминг.eu. This was made possible thanks to new EU rules adopted by the Commission in June 2009 ( IP/09/1044).*

"Internationalised Domain Names under .eu, our European Top Level Domain, are a big step towards a truly global and at the same time local internet. Many internet users will come from countries where most languages are not based on the 'a to z' Latin script and they will naturally want to use their own scripts," said Viviane Reding, the EU's Information Society Commissioner. "The launch of international domain names under .eu will respond even better to the needs of a multilingual and multicultural Europe."
Internationalised Domain Names (IDN) are internet domain names that contain other characters in addition to the 26 characters of the Latin alphabet "a" to "z", digits "0" to "9" and "-". Until today, those registering domain names under .eu could only use this limited set of characters but now a whole range of different characters used in the various official languages of the EU can be registered.
The Commission decided that the European top level domain .eu should offer characters from all official EU languages ( IP/09/1044). IDNs are a way to allow this. It will now be possible to register names using characters like "à", "ą", "ä", "ψ" or "д" under ".eu". EU citizens, businesses and organisations will be able to register domain names in non-Latin scripts, which is essential for languages such as Greek and Bulgarian. Also, Spanish and Basque speakers can register names with "ñ" while French, Portuguese and Catalan speakers can use "ç".

Multilingualism has been a very important

# European News

**Internet access and use in 2009. One person in two in the EU27 uses the internet daily. While for young people the proportion is three quarters.**

In the EU27 , 65% of households 1 had access to the internet during the first quarter of 2009, compared with 60% during the first quarter of 2008, and 56% had a broadband internet connection in 2009, compared with 49% in 2008.

The se data 2 published by Eurostat, the Statistical Office of the European Communities , represent only a small part of the results of a survey on Information and Communication Technologies (ICT) usage in households and by individuals in the EU27 Member States, the candidate countries, Norway , Iceland and Serbia . As well as internet use and broadband connections, the survey also covers other indicators such as e-shopping, e-government and advanced communication and content related services.

Household internet access range s from 30% in Bulgaria to 90% in the Netherlands. In 2009, the proportion of households with internet access was three quarters or more in the Netherlands (90%), Luxembourg (87%), Sweden (86%), Denmark (83%), Germany (79%), Finland (78%) and the United Kingdom (77%). The lowest shares were registered in Bulgaria (30%), Greece and Romania (both 38%).

The proportion of households with a broadband connection in 2009 was highest in Sweden (80%), the Netherlands (77%) and Denmark (76%). Almost 40% of individuals shop online. Nearly three quarters of those aged 16-24 in the EU27 used the internet on average daily or almost daily in the first quarter of 2009, compared with nearly half of all individuals aged 16-74. The highest shares for those aged 16-24 were found in the Netherlands (90%), Denmark and Estonia (both 88%), Finland and Sweden (both 87%), and the lowest in Romania (41%), Greece (57%) and Ireland (58%).

In 2009, 37% of individuals aged 16-74 in the EU27 had bought or ordered goods or services over the internet in the last 12 months. This share varied

aspect of .eu since registrations opened in 2006. The legal framework foresees for example that registration of .eu domain names and communication of decisions concerning registration should be possible in all official languages of the Community. It also provides for the registration of domain names in all the alphabetic characters of the official languages.

**Next steps**
From today onwards, names under the .eu Top Level Domain (TLD) will benefit from IDN. For example, in europa.eu ".eu" is the top level domain, whilst "europa" is the name registered under this TLD.
The Commission is also working towards introducing internationalised domain name variants at the top level for .eu (e.g. "eu" in Greek or Cyrillic characters) as soon as possible. Commissioner Reding informed the CEO of ICANN (the Internet Corporation for Assigned Names and Numbers), Rod Beckstrom about the Commission's plans at the Internet Governance Forum in November ( IP/09/1717). When ICANN approves international domain names at the Top Level for .eu, EU registrants will be able to register a whole web address in their own script (e.g. both "europa" and ".eu").

Read more at:
http://europa.eu/rapid/pressReleasesAction.do?reference=IP/09/1903&format=HTML&aged=0&language=EN&guiLanguage=nl



**Call at 7000 0116 for help**
www.helpline.cyberethics.info.

considerably between Member States, ranging from 2% in Romania, 5% in Bulgaria and 8% in Lithuania to 66% in the United Kingdom, 64% in Denmark and 63% in the Netherlands and Sweden. In the EU27, 40% of men had ordered goods or services over the internet, compared with 34% of women. The share for men was higher than for women in almost all Member States.

Read more at:
http://europa.eu/rapid/pressReleasesAction.do?reference=STAT/09/176&format=HTML&aged=0&language=EN&guiLanguage=en

# Our Partners................................................................

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|---|---|---|
| **CYTA**  Is a corporate body established in Cyprus by Law and is responsible for the provision, maintenance and development of telecommunications facilities, both local and overseas. | **Ministry of Education and Culture – Cyprus Pedagogical Institute**  A government organisation responsible for doing development trainings in all parts of the Educational system of Cyprus as well as to the general public. | **The Olive Branch**  A Turkish Cypriot organization who facilitates in the North of the island. This organisation is responsible for the promotional activities for the Safer Internet programme in North Cyprus. |
| **Pancyprian Coordinating Committee for the Protection & Welfare of Children** was formed in 1994 by the District Committees working on children's issues since 1979, with the aim to coordinate all district and national activities. | safer internet cyberethics | **C.N.T.I., Cyprus**  Established in 1992 by a team of repatriated Cypriot scientists, the Cyprus Neuroscience & Technology Institute has a future-oriented ideology. It conducts projects in areas related to the human brain and learning, technology and social change, global society, conflict transformation and global peace. |

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*UNHCR Internships in Cyprus*
*Co-financing with Non-Governmental Organisations*
*Co financing with European Development NGOs  Invest II*
*Programme, Asia*
*Local and regional cultural activities MEDA, Israel*
*EIDHR Micro-projects, Vietnam*
*EIDHR Macro-projects Promoting Justice and the Rule of Law*
*Food and Security Program, Ethiopia*
*EIDHR Micro-projects 2005, Nigeria*
*Specific Support Actions (SSA), Western Balkans*
*Promoting Gender Equality in Development*
*Work programme of a body which pursues an aim of general European*
*interest in the field of active European citizenship*

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